



## Conwy and Denbighshire Community Safety Partnership

### Sub-regional Action Plan for 2015/17

(Approved Nov 2015 /Updated April 2016)

## Conwy and Denbighshire Community Safety Partnership Plan 2015/17

The recent North Wales Safer Communities Board (SCB) has established a number of “focus” areas for crime and disorder in North Wales based on the North Wales Strategic Assessment and the Police Crime Commissioner’s Plan. This has been developed into a North Wales SCB plan outlining the regional focus for the SCB and local focus for the Community Safety Partnerships (CSPs). The recommended areas for CSP focus are listed below;

### 1. Reduce crime and disorder in the area

- 1.1. Reduce victim based crime
- 1.2. Reduce ASB
- 1.3. Support vulnerable people to prevent them becoming victims of crime
- 1.4. Reduce repeat incidents of victim based crime and ASB for victims and perpetrators
- 1.5. Work with MARAC to manage the levels of repeat victims of Domestic Abuse
- 1.6. Deal effectively with high risk cases of Domestic Abuse and Sexual Violence
- 1.7. Increase the confidence in reporting Domestic Abuse and Sexual Violence
- 1.8. Increase awareness amongst young people of sexual violence

### 2. Combat substance misuse in the area

- 2.1. Reduce substance misuse

### 3. Reduce reoffending

- 3.1. Adult reoffending
- 3.2. Children and young people reoffending

As recommended all of the above areas will be included in the local Conwy and Denbighshire Community Safety Partnership plan for 2015/16. In addition the following local priorities will also be included following consultation with the members of the Conwy and Denbighshire Strategic Group.

### 4. Local priorities

- 4.1. Provide appropriate response to environmental crime
- 4.2. Reduce crime linked to licensed premises and taxis
- 4.3. Improve confidence in reporting ASB to LA

The following plan aims to detail the actions and initiatives the Conwy and Denbighshire CSP has in place to contribute towards the focus areas for 2015/17.

## 1. Reduce crime and disorder in the area

1.1 Reduce victim based crime					
Actions / Initiatives	Target Date/ secured project	Frequency/ Activity	Agency / Funding	Desired Outcome	Performance measure if available
<p>OWL alerts Via North Wales Police, Twitter LA/NWP accounts and Conwy Trading Standards facebook utilised to raise awareness.</p> <p>Denbighshire to explore additional social media options.</p> <p>Denbighshire to identify home surveys carried out by the housing grants team</p>	<p>Weekly updates</p> <p>2015-2016</p> <p>Surveys are ongoing the CSP need to capture the data in 2015-2016</p>	<p>Regular weekly messages sent out via Police and Local Authority Twitter accounts.</p> <p>ConwyTrading Standards facebook accounts used to warn of any distraction burglaries In Conwy.</p> <p>Emlyn Jones- Public protection Denbighshire</p> <p>Capture the data.</p>	<p>NWP/ LA/ CSP</p> <p>DCC LA</p> <p>DCC LA</p>	<p>To keep residents and business in Denbighshire and Conwy up to date with any incidents that might result in further crimes being committed.</p>	
<p>Cocooning to multiple addresses in the vicinity of a crime to statistically reduce the chances of becoming a victim of crime</p>	<p>As and when there are burglaries</p>	<p>Ad Hoc</p>	<p>NWP</p>	<p>To prevent other residents in the area of a burglary becoming a victim,</p>	<p>Reduction in the number of burglaries in a specific area as identified in the</p>

					cocooning area.
Home and business security surveys carried out to highlight target hardening measures to reduce the chances of becoming a victim of crime.	As and when requested	Ad hoc	NWP/ DCC LA housing enforcement	Designing out crime	Reduction in the number of businesses falling victims to crime.
Attendance at community events with local Neighbourhood Watch Volunteers to promote home safety and target hardening.	On average 5 events per month held	Approx 15 events per quarter attended in DCC and CCBC	NWP	To keep the community updated on crime prevention and help to reduce opportunist burglaries by informing residents about basic crime prevention.	Reduction in the number of burglaries general safety awareness.

<b>1.2 Reduce ASB</b>				
<b>Actions / Initiatives</b>	<b>Target Date</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	<b>Desired Outcome</b>
Antisocial behaviour coordinator- Police focussed work. (Police Crime Commissioner ring fenced funding for ASB)	Post Sustained until March 2016 via the PCC	PCC funded post to work alongside LA funded ASB officer in Conwy to ensure all cases of ASB can be cross- referenced. Denbighshire do not have a Local Authority Funded ASB officer, ASB is reported via various departments in Denbighshire and any cross referencing would be done by officers contacting North Wales Police to check out	Post is funded by the PCC- <b>£22,000</b>	Reduction in the number of ASB cases reported to the Police and Local Authority

		information. Any joint ASB issues are coordinated by the CSP Manager.		
Conwy Local Authority funded ASB officer	Revenue funded post	Post staffed via Conwy	This is a core funded post for Conwy LA.	Reduction in the number of ASB cases reported to the Police and Local Authority
Implementation of the 2014 ASB Act  Further ASB training to consolidate training already provided to be carried out in Denbighshire with various services that use the ASB Legislation.	All processes should be available online by the end of 2015-2016  December or January 2016	Work carried out by the PCC and LA funded officers in conjunction with NWP.  All processes now in place. LA currently updating the ASB policy.  NWP policy recently amended and will soon be ratified.  DCC Public Protection Manager to arrange further training.	Fully funded work as above	That all Policies and Procedures are the same across North Wales.
CSP to provide a tasking budget for emerging issues raised in ASB tasking	Funding secured for 2015-2016	All activity and spend coordinated by the ASB tasking group and monitored by the CSP	<b>£10,000</b> grant received from the PCC	Reduction in the number of ASB cases reported to the Police and Local Authority
Police ASB Officer, NWP	Post in place revenue	Full time post	Funded post with NWP CS Dept	Reduction in the number of ASB cases reported to

	funded by the Police			the Police and Local Authority
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1.3 Support vulnerable people to prevent them becoming victims of crime				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Mobilise Neighbourhood Watch volunteers to do crime prevention road shows in shopping centres and supermarkets.	On average 5 events per month. Christmas and Easter main times for crime prevention events	On average 4 sessions per month held.	We have a core team of volunteers who carry out this work in Both Counties and man a drop in one stop shop in Llandudno. This costs <b>£4,000</b> of PCC funding.	Reduction in the number of burglaries general safety awareness.
Neighbourhood Watch volunteers to prepare all Cold calling packs for Conwy and Denbighshire and all New Neighbourhood Watch schemes packs for Conwy and Denbighshire. They also arrange for the signage to be put up in each area.	Packs prepared as and when the consultation is completed	Hundreds of packs created each month and distributed to NPT's	We have a core team of volunteers who carry out this work and man a drop in one stop shop in Llandudno. This costs <b>£4,000</b> of PCC funding.	Increase the number of cold Calling Control Zones in Conwy and Denbighshire
Provide target hardening to vulnerable people	Target hardening provided as and when victims or vulnerable people are	Target hardening supplies stored with NHW all PCSO's are aware of the equipment for both Counties.  NWP CS ALOs & PCSOs also	Items purchased with proceeds of crime. No costs this year.	Empowering residents in Conwy and Denbighshire to feel safe in their own homes. Also a reduction in burglaries.

	identified.	issue TH eqpt dependant on severity / vulnerability. If equipment not issued, advice and signposting follow the site survey.		
Safe Places Pilot in Conwy	Pilot will be reviewed at the end of 2016-2015	Ensure there are establishments in public places signed up to the scheme where vulnerable people who have registered can find refuge and receive help.	Police Community Safety Team to report back on the pilot.	Number of Safe places established (baseline stats for future years as this is a new project)
Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Funding secured for 2015-2016	On average we have support over 150 victims each year with this service	Funded via the PCC grant- £7,000	The number of Domestic Abuse Victims helped by the service. Satisfaction rates can also be included.

<b>1.4 Reduce repeat incidents of victim based crime and ASB for victims and perpetrators</b>				
<b>Actions / Initiatives</b>	<b>Target Date</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	<b>Desired outcome</b>
Safer Conwy and Denbighshire establish No Cold Calling Zones in areas plagued by Cold Calling and distraction burglaries. All of this work is intel based via the Police and Trading Standards.  DCC to evaluate the Cold Calling Zones already in place.	Ongoing  2015-2016	This is a Partnership project with Trading Standards and the CSP taking the lead role.  Ian Millington- Trading Standards Denbighshire	Signs purchased in previous years. No cost at present.  NHW volunteers create all the packs. Funding as in 1.3	The number of cold Calling Control Zones in Conwy and Denbighshire
Safer Conwy and Denbighshire provide	Safer Conwy	Safer Conwy and	Safer Conwy and	The number of Domestic

<p>funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse</p>	<p>and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse</p>	<p>Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse</p>	<p>Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse</p>	<p>Abuse Victims helped by the service. Satisfaction rates can also be included.</p>
<p>NWP ASB multiagency tasking meeting-chaired by the Chief Inspector for Partnerships</p>	<p>Held every 4 weeks</p>	<p>Emerging and existing ASB matters discussed and plans agreed</p>	<p>NWP/Local Authorities DCC/CCBC/ Third Sector</p>	<p>Reduction in the number of ASB cases reported to the Police and Local Authority</p>
<p>Police ASB Officer, NWP</p>	<p>Ongoing</p>	<p>Full time post</p>	<p>Funded post with NWP CS Dept</p>	<p>Reduction in the number of ASB cases reported to the Police and Local Authority</p>

1.5 Work with MARAC to support high risk victims of Domestic Abuse				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
<p>Domestic abuse and sexual violence Officer in post who helps to coordinate activity in Conwy and Denbighshire</p>	<p>Funding secured for 2015-2016</p>	<p>Part time coordinator</p>	<p>Grant funding received from the WG for this post. This is ring fenced for this role.</p>	<p>That the business plan required by the Welsh Government helps to bring together responsible authorities and coordinate Activity in Conwy and Denbighshire</p>



Fund 2 full time Independent Domestic Violence Advisor posts (One Denbighshire one Conwy) based with the North Wales Womens Centre in Rhyl and in Hafan Cymru in Conwy.	Funding secured for 2015-2016	2 Full time posts	Grant funding is received from the PCC and WG to help to fund these posts.  <b>£75,000</b> WG ring fenced grant  <b>£11,126</b> PCC grant applied for via business case.	The number of victims helped by the IDVA service.  Reduction in repeat victims of domestic abuse
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<b>1.6 Deal effectively with high risk cases of Domestic Abuse and Sexual Violence</b>				
<b>Actions / Initiatives</b>	<b>Frequency</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	<b>Desired Outcome</b>
DA & SV Co-ordinator chairs MARAC Steering group and oversees governance	Ongoing-meetings held every month	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	A MARAC that is run in line with the National standards
CSE awareness	2015-2016	All NWP being given mandatory training on CSE to increase awareness.	North Wales Police via the Onyx Team	Increased awareness
Basic CSE Taxi Driver Awareness in <b>Conwy</b>  Denbighshire to carry out similar training	25 <sup>th</sup> November 2015  Date Yet to be agreed waiting for Conwy to be completed.	All Taxi Drivers receive input in Conwy by the end of 2015-2016	LA/ NWP/CSP	The number of taxi drivers who receive the input

<b>1.7 Increase the confidence in reporting Domestic Abuse and Sexual Violence</b>				
<b>Actions / Initiatives</b>	<b>Target Date</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	<b>Desired Outcome</b>
Safer Conwy and Denbighshire regularly put out media releases on reporting domestic abuse and we always back National campaigns.	2 alerts on average per month	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	The number of messages being sent out to increase awareness
Each year on the 25 <sup>th</sup> of November we support the International Raising Awareness day.	25 <sup>th</sup> November- annual event	Core role of the Domestic Abuse and Sexual violence coordinator to arrange awareness events/ media releases for the 25 <sup>th</sup> of November.	Funded as in point 1.5 above.	Record the type of activity that has taken place
Safer Conwy and Denbighshire work with our Third Sector partners to support awareness raising and support the Live Fear Free All Wales helpline.	Monthly message sent out	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	Record the type of activity that has taken place

<b>1.8 Increase awareness amongst young people of sexual violence</b>				
<b>Actions / Initiatives</b>	<b>Target Date</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	
Fund a theatre tour in High Schools in Conwy and Denbighshire- highlighting safe relationships and exploring the consequences of consent for both victim and perpetrator in intimate teenage relationships. explaining the need to treat each other with respect. The content also included 'Sexting' and the ramifications of such activity.	Tour in taking place in Dec/January2016	This project is coordinated the Domestic abuse and sexual violence coordinator on behalf of Conwy and Denbighshire,	This is funded by the Youth Crime Prevention Funding from the WG. <b>£12,000 This is a North Wales Project.</b>	



## 2. Combat substance misuse in the area

2.1 Reduce substance misuse				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Controlled Drugs and Chemical Liaison Officer	Daily visits to Pharmacies in North Wales	Focus on substance misuse with partners	NWP	To continue to visits pharmacies on a 6 month rolling programme to ensure all are compliant.
North Wales Police Licensing Officer	Daily visits to Licensed premises in Conwy and Denbighshire	Focus on substance misuse with partners. Responsible for enforcing licensing and test purchases along with the Local Authority.	NWP/ LA Licensing and Trading standards	Well run pub watch schemes Reduction in the number of licenses going to review
Oversee capital applications for the area –to be submitted to Area Planning Board.	Within capital application timeframe-dictated by Welsh Gov	As and when funding is available	Via the CSP/APB	Increase the substance misuse assets within Denbighshire and Conwy.

### 3. Reduce Reoffending

3.1 Community Resolutions				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired outcome
<p>Target repeat offenders (adults) via an Integrated Offender Management (IOM) process. Identifying those who cause the most harm (prolific offenders) and addressing their re-offending behaviour</p> <p>Targeting young offenders to reduce reoffending by implementing the Denbighshire and Conwy Youth Justice Service plan</p> <p>Project WISDOM – <b>pilot scheme</b> in Conwy and Denbighshire</p>	<p>Monthly meetings held.</p> <p>Updates</p>	<p>IOM Management board</p> <p>Operation Phoenix, targeting young people identified as being at risk of offending or reoffending and engaging them in positive activity. Partners – Fire and Rescue Service, Education, Youth Justice Service and Police.</p> <p>Bringing together Police (Public Protection Officers, PPU) and Probation (Sexual Offenders and Violent Offenders Unit Officers, SOVU) to work within Local Authority building. Strengthening the reoffending response in relation to high risk offenders. Also piloting a change in offender contact with Probation Officers which is moving to contact to dedicate Police buildings across both counties. Partners- Probation Wales, Police and Social Services.</p>	<p>NWP/ Probation and Youth Justice Service</p> <p>NWP/Probation/SSD</p>	<p>Reduction in repeat offending (Adults and Young people)</p> <p>Better coordinated response</p>

3.2 Youth Justice Activity				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
<p>Via the Youth Crime Prevention Grant we fund and monitor activity on the following:</p> <ul style="list-style-type: none"> <li>• Preventing and Deterring Offending</li> <li>• Youth Restorative Justice Officer</li> <li>• Careers Wales Officer</li> <li>• Catspaw Theatre Tour</li> <li>• Monitoring Prolific Offenders</li> <li>• Deter Project</li> </ul> <p>All projects are commissioned via the Local Authority Youth Justice Service except for the Theatre Tour.</p>	Funding secured via the Regional approach to this funding for 2015-2016	Activity is reported on every six months to the WG	<p>Overall reduction in the number of repeat Youth Offenders.</p> <p>This is all funded via the ring fenced grant from the WG. Each year as a North Wales group we are required to submit a Regional business case to WG. Total amount of ring fenced funding allocated to Conwy and Denbighshire <b>£359,998</b></p>	Reduction in Youth Offending

## Local priorities

4.1 Provide appropriate response to environmental crime				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Local Authority will continue to contract and manage the Kingdom Security enforcement company.	Reviewed annually via SLA's	To issue fixed penalty notices for littering and dog fouling and other FPN crimes.  LA Manages hotspots	Self funding via payment of fines.	Zero tolerance to Littering and dog fouling with enforcement used to back up the policy. Denbighshire to continue with the high profile campaign
4.2 Reduce crime linked to licensed premises and taxis				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
<p><b>Licensing Officer NWP</b></p> <p><b>Licensing Officers DCC/CCBC</b></p> <p><b>Targeting of accommodation above takeaways in Denbighshire</b></p>	Ongoing	<p>Focus on substance misuse with partners. Responsible for licensing and test purchases.</p> <p>Control of Licensed premises Monitoring and enforcing taxi's</p>	NWP/ LA	<p>Better control of Licensed premises.</p> <p>Fewer vehicles failing vehicle checks.</p> <p>Number of failed Test purchases.</p>
<b>Reduction in the Number of Accidental Dwelling fires</b>	Annual action	Reduce incidence and impact of Accidental Dwelling Fires, continue scoping of other potential Memorandum Of	NWFRS/CSP	Increase in the number of other agency referrals

		Understanding sources Delivery of 8,000 HFSC within the Counties of Conwy-Denbighshire with a minimum of 50% originating from agency referrals.		
<b>Cook safely Project- NWFRS</b>	August 2015-Feb 2016	Carry out a “We don’t want to come dine with you “campaign in the Conwy and Denbighshire area between August and February 2015-16 to encourage people aged between 18-64 to ‘cook safely’. The <b>overall objective</b> of the campaign is to decrease the number of cooking related accidental fires in the Conwy and Denbighshire region.	NWFRS/CSP	Reduction in the number of accidental fires caused by cooking. The <b>communications objective</b> is to make at least 1000 people aged between 18-64 to be more aware of the consequences of leaving cooking unattended through face to face engagement between the dates the campaign was carried out
<b>Develop a Night time economy action plan for key dates</b>	Plan will be in place by November 2015 Awaiting approval from APB	To map out all of the key dates within the night time economy and to access SMAT funding to support the activity.	CSP- all agencies contributing	NTE action plan in place for 2015-2016 and 2016- 2017



<b>4.3 Improve confidence in reporting ASB to LA</b>				
<b>Actions / Initiatives</b>	<b>Target Date</b>	<b>Frequency/ Activity</b>	<b>Agency / Funding</b>	<b>Desired Outcome</b>
<p><b>Safer Conwy and Denbighshire will improve the online reporting mechanisms for this via their Corporate websites. All processes will be written in plain language.</b></p>	<p>All LA websites are being reviewed in 2015-2016 to update the Community Safety Information.</p>		<p>LA</p>	<p>Improved online reporting</p>